

The erstwhile Andhra Pradesh State Electricity Board which came into existence in 1959 was responsible for Generation, Transmission and Distribution of Electricity. Under Electricity Sector Reforms agenda, Government of Andhra Pradesh promulgated Andhra Pradesh Electricity Reforms Act,1998. The erstwhile APSEB was unbundled into one Generating Company (APGENCO), One Transmission Company (CPDCL) and Four Distribution Companies (APDISCOMs) as part of the reform process. Those are CPDCL, EPDCL, NPDCL and SPDCL.

Note: -At present CPDCL, EPDCL and NPDCL Discoms Services are provided through Meeseva.

Category Type	В
User Charges	INR 35/-
Service	Mentioned below
Charges	
Documents	1. Application Form*
Required	2. Identification like Ration Card/Vote Card/PAN Card/Aadhaar Card*
	3. Caste Certificate* (Mandatory if SC/ST)
	4. Owner Ship Certificate/Sale Deed/Gift Deed/Indemnity Bond in case of
	Leased Premises*
	5. Municipality/Gram panchayat Permission Letter*
	6. Photo*
	7. Wiring Certificate*

Note: The asterisk (*) denotes mandatory requirement of documents.



Service Charges For EPDCL

Purpose	Contracted Load	Applicatio n Fees Rs.	Dev. Charges Rs.		Security Deposit Rs.	Total Amount Rs.	
			Others	SC/ST		Others	SC/ST
Domestic : A)	Up to 250 watts	25	300	100	100	425	225
B) (a) Monthly	251 watts to	25	1000		200	1225	
(b) Bi-monthly	1000 watts	25	1000		300	1325	
Non-Domestic (Ca	t 2)		l .				
(a) monthly	Up to 1000	50	2000		800	2850	
(b) Bi-monthly	watts	50	2000		1200	3250	
Category 7			·				
					800	3531	
General Purpose & Religious Places	Up to 1000 watts	50	2681		1200	3931	

Apply for New Connection Service:

This section contains instructions for the operators of the Meeseva web application to apply for EPDCL- New connection Certificate.

1) In Meeseva home screen, under **List of Services**, Select **EPDCL Department** services as depicted in Figure 1.





Figure 1:EPDCL Department

2) Select **New Connection** Service under EPDCL Department Services as depicted in Figure 2.

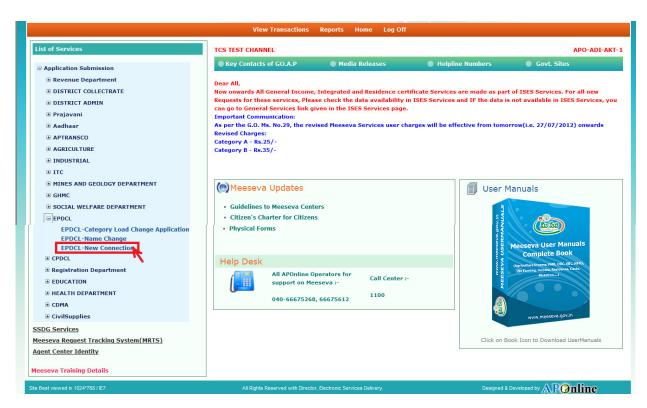




Figure 2: Selection of New Connection Service Under EPDCL Department Services

3) Now New Connection request Screen will be Displayed. As depicted in Figure 3



Figure 3: New Connection Certificate request screen

4) Select discom as CPDCL as depicted in Figure 4.

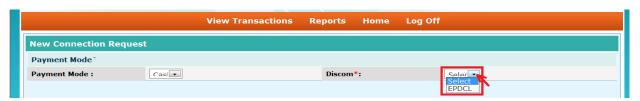


Figure 4:Discom selection in New Connection Certificate request screen

5) New Connection Request details page displayed. As depicted in Figure 5.

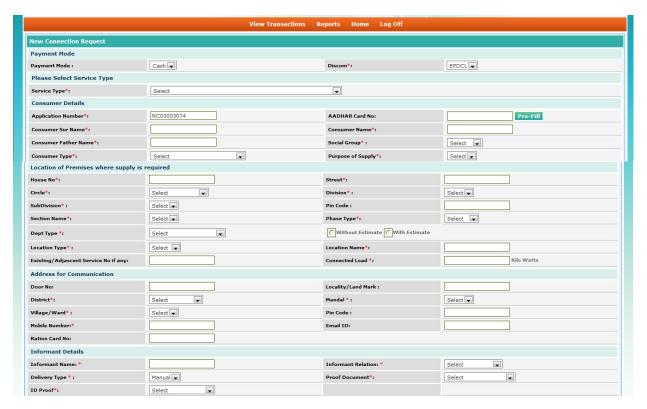






Figure 5: New Connection Certificate request details

6) Select Service Type (either Domestic/Commercial/Commercial-Hoardings/6A-Street Lights/6B- Public Water Works,/General Purpose/Religious Places etc.) based on Applicant Request. As depicted in Figure 6.

Note: - Here I am selecting Service Type as Domestic

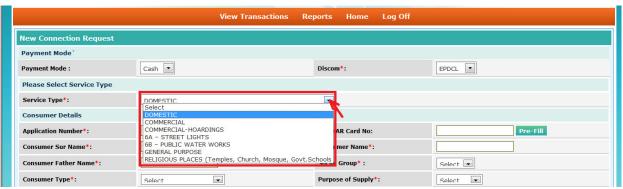


Figure 6: Service Type in New Connection request Screen

7) Enter Consumer Details such as Aadhaar No, Consumer Sur Name, Consumer Name, Father Name ,Social Group(either SC/ST/OTHERS),Consumer Type(Eaither Individual/Other Legal Personal/Private Limited Company/Public Limited Company/Registered A Partner Ship/Unregistered Partner Ship) and Purpose of Supply(Populated based on service). It has been depicted in figure 7.

Note: If the Applicant related to SC/ST caste, should submit Caste certificate at KIOSK.

Note: - Here we can also fill Farmer details with the help of Aadhaar number.





Figure 7: Consumer details in the request Screen

8) Enter Location of Premises such as House No, Street, Circle, Division, Sub Division, Pincode, Section Name, Phase Type, Dept type, With Estimate/Without Estimate, Location type(either Urban/Rural), Location name, Existing/Adjacent Service No if Any and Connected Load(In kw). It has been depicted in figure 8.



Figure 8: Location of Premises Details in request Screen

9) Enter Address for Communication (Door No, Locality/Land Mark, District, Mandal, Village/Ward, Pin Code, Mobile Number, Email id and Ration Card Number) as depicted in Figure 9.

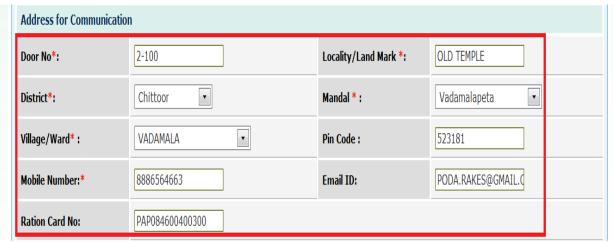


Figure 9: Address for Communication Details in the request Screen



10) Enter Informant Details (Informant Name, Relation, Delivery Type, Proof Document, ID Proof and PAN Number) as depicted in Figure 10.



Figure 10: Informant Details in the request Screen

11) Collect the necessary supporting documents as indicated in the New Connection request page scan the documents and upload into the system, as depicted in Figure 11.



Figure 11: Upload Documents in the request Screen

Note: All the mandatory fields have to be filled in; otherwise request will not be accepted by the system.



Note: Ensure that the Location of Premises Details of the Consumer is accurate as the concerned officials visit Premises Location during the verification of his/her New Connection particulars.

12) Click **Show Payment.** Another window appears requesting to **Confirm Payment** as depicted in figure 12.

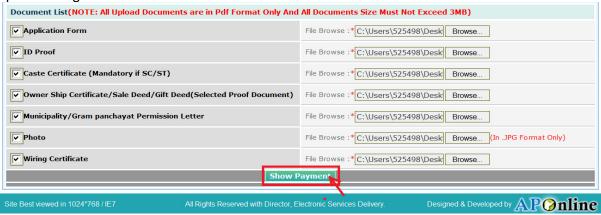


Figure 12: Show payment section

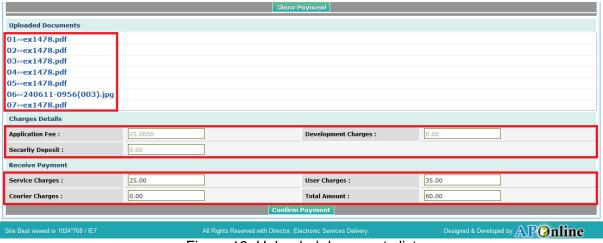


Figure 13: Uploaded documents list

Note: - Here Charges are varies based on Service Type, Load, Caste, With Estimate/Without Estimate and Location Type.

13) Collect the amount from the Citizen and click **Confirm Payment** to submit the request as depicted in figure 14.





Figure 14: Payment Confirmation section

On confirmation, a receipt will be generated as depicted in the following figure. The receipt will contain the Certificate delivery date.

Note: - On submission of the request, Consumer Receives Message. Like your Request for New Connection Service has been entered vide Application Number, Transaction Id and sent to Dept. **Note:** Ensure that you have sufficient balance with your service provider (SCA), else the system will not accept the request.

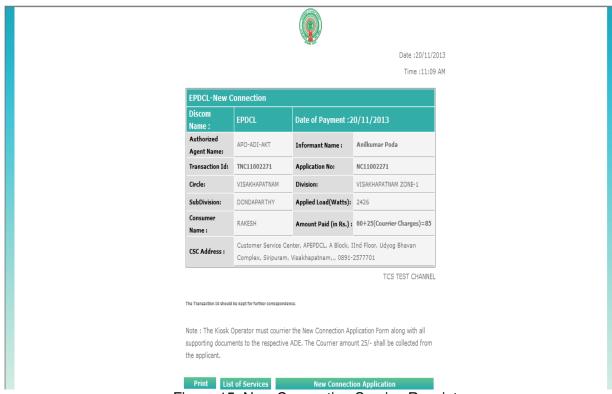


Figure 15: New Connection Service Receipt

- 14) On submission, the request will be sent to the work flow of the respective Department for further processing.
- 15) Once the request is approved by Department, Then citizen need to collect the New Connection Certificate from franchisee where he/she applied for the Certificate.